

Stainz, 16. March 2020

Dear business partner,

we are facing a challenging situation due to Covid-19 virus. Beside all known, necessary and already implemented actions to protect our employees we need to upkeep our value stream as good as we can.

Therefore we take the opportunity to inform you that TCM did all measures to secure its functionality. Consequently we will continue our services for our clients in the known quality and specification. Furthermore we are in close contact with all our suppliers and watch continuously our supply chain. Currently we can confirm that there is no exceptional shortage for any tools.

Within this demanding time a close communication and coordination with all our customers is key. We kindly ask you to stay in touch with us so that we are able to align all our activities and actions precisely. Your already known contact person of TCM will get into contact for that reason with you very shortly.

Please be aware that we will inform you immediately about any significant changes within TCM organization in case. Beside all present difficulties we trust in our long term partnership that will allow us to handle this situation properly.

We thank you for your understanding and cooperation.

Your technology partner TCM,

A handwritten signature in blue ink, appearing to be 'Manfred Kainz', written over a dotted line.

CEO,
Manfred Kainz

A handwritten signature in blue ink, appearing to be 'Markus Temmel', written over a dotted line.

COO,
Markus Temmel